

AGENDA
NORTH TEXAS TOLLWAY AUTHORITY
CUSTOMER SERVICE, PROJECTS AND OPERATIONS COMMITTEE
BOARD ROOM, SUITE 200
5900 WEST PLANO PARKWAY
PLANO, TEXAS 75093
JUNE 7, 2012
10:00 AM

NOTE: Please note that commencement of this meeting may be delayed due to an ongoing meeting of the Finance and Audit Committee.

All agenda items may be discussed or acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference only and do not necessarily reflect the order of their consideration by the committee. The committee reserves the right to discuss any item in executive session whenever legally justified under the Open Meetings Act and to act on any item discussed in executive session.

AGENDA ITEMS

1. Establishment of quorum
2. General public comments not related to specific agenda items
3. Approval of the minutes from the May 3, 2012 Customer Service, Projects and Operations Committee meeting
4. Biennial customer and stakeholder survey results
5. Proposed TollTag and ZipCash Account Plans
6. Purchase of an under bridge inspection unit/snooper truck for the Maintenance Department in the amount of \$368,974.00
7. Interlocal agreement with Tarrant County for the purchase and delivery of fuel from Douglass Distributing.
8. RITE Systems Projects Update
9. Summary of Monthly Project Delivery Report relating to contracts, expenditures, budgets and status of the following NTTA turnpike projects
 - A. Dallas North Tollway
 - B. President George Bush Turnpike
 - C. Lewisville Lake Toll Bridge
 - D. President George Bush Turnpike – Eastern Extension

- E. President George Bush Turnpike – Western Extension
- F. Chisholm Trail Parkway
- G. Sam Rayburn Tollway
- H. Mountain Creek Lake Bridge
- I. Addison Airport Toll Tunnel
- J. SH 190 East Branch
- K. SH 170
- L. SH 360
- M. Trinity Parkway

10. Executive session pursuant to chapter 551, subchapter D, Texas Government Code

ADJOURNMENT

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, NTTA Directors that are not Committee members will not vote on any Committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the Authority as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at (214) 461-2000 or Relay Texas at 1-800-735-2989; by e-mail at ADA@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas, 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.