

AGENDA
NORTH TEXAS TOLLWAY AUTHORITY
CUSTOMER SERVICE, PROJECTS, AND OPERATIONS COMMITTEE MEETING
BOARD ROOM, SUITE 200
5900 WEST PLANO PARKWAY
PLANO, TEXAS 75093
DECEMBER 1, 2016
10:00 AM

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

1. Call to order and establishment of quorum
2. Public comments not related to specific agenda items
3. Comments and announcements from the Chairman and Board Members
4. Approval of the minutes from the November 3, 2016 Customer Service, Projects, and Operations Committee meeting

ACTION ITEMS

5. Request to advertise the following:
 - A. 2017 fleet vehicles
6. Vendor selection for the following:
 - A. Design engineering services for Sam Rayburn Tollway fourth lane widening from west of Denton Tap Road to Dallas North Tollway
 - B. Design engineering services for Sam Rayburn Tollway fourth lane widening from Dallas North Tollway to US 75
7. 2017 annual work authorizations with:
 - A. VRX, Inc., for Maintenance Management Consultant services, in an amount not to exceed \$4,200,000.00
 - B. Atkins North America, for General Engineering Consultant services, in an amount not to exceed \$808,456.00
 - C. HNTB Corporation, for Program Management Consultant services, in an amount not to exceed \$5,510,237.00
 - D. Professional Account Management (PAM) and Alliance One Receivables Management, Inc. (ARM) for the following services:

1. Skip tracing not to exceed \$1,200,000.00
 2. Flexible staff augmentation not to exceed \$12,421,563.00
 3. Third-party collections not to exceed \$7,836,153.00
 - E. Purchase of sticker TollTags from TransCore LP, in an amount not to exceed \$11,699,969.00
8. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:
9. Adjourn

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at 214-461-2079 or Relay Texas at 1-800-735-2989; by e-mail at ADA2@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Section 366.262 of the Texas Transportation Code. Pursuant to Texas Penal Code Section 30.07, the open carrying of handguns will not be allowed at this meeting.