

NORTH TEXAS TOLLWAY AUTHORITY
Minutes of the Board of Directors Retreat
September 1, 2016

A public notice of this meeting containing all items was posted at a place convenient to the public in the administrative offices of the North Texas Tollway Authority, provided to the Secretary of State, and provided to the County Clerks of Collin County, Tarrant County, Denton County and Dallas County as required by Chapter 551 of the Texas Government Code, referred to as "The Open Meetings Act."

Minutes of the North Texas Tollway Authority Board of Directors Retreat held at the Grand Prairie Public Safety Conference Center, 1525 Arkansas Lane, Grand Prairie, TX, at 10:00 a.m. on September 1, 2016.

CALL TO ORDER

Chairman Barr called the meeting to order at 10:08 a.m.

1. Establishment of Quorum

Chairman Barr established a quorum by calling the roll.

The following Board members were present in the meeting:

Kenneth Barr	Chairman
William Moore	Vice Chairman
Michael Nowels	Director
George (Tex) Quesada	Director
Jane Willard	Director
Mojoy Haddad	Director
John Mahalik	Director
William Elliott	Director

NTTA employees attending the meeting were: Gerry Carrigan, CEO/Executive Director; Lorelei Griffith, Secretary; Horatio Porter, CFO/Treasurer; Dena DeNooyer Stroh, General Counsel; Elizabeth Mow, Assistant Executive Director of Infrastructure; James Hofmann, Assistant Executive Director of Operations; Kim Jackson, Senior Director of Public Affairs; Magdalena Brady, Director of Internal Audit; Carrie Rogers, Director of Government Affairs; and Arturo Ballesteros, Director of Legislative Affairs.

2. Public comments not related to specific agenda items

No comments were made under this item.

3. Comments and announcements from the Chairman and Board Members

Chairman Barr thanked Board members and staff for attending the 2016 mid-year retreat.

4. Approval of the minutes from the January 29-30, 2016 board retreat

Director Willard made a motion to approve the retreat minutes of the meetings held on January 29 and 30, 2016. Director Nowels seconded the motion, and it was approved unanimously. (Resolution Nos. 16-94 and 16-95)

5. Mid-year strategic goals discussion

A. Respected leader and partner in region's transportation network

1. Legislative program for the 85th Texas legislative session

Arturo Ballesteros, Director of Legislative Affairs; Kris Heckmann, Granite Public Affairs; Micah Rodriguez, Blackridge; James McCarley; and Randy Cain briefed the Board on key dates, proposed legislative goals, communications, and outreach for the 85th legislative session.

B. Financially sound and vibrant organization

1. Financial planning alternatives

2. Independent financial and performance review 2016 action plan

Horatio Porter, Chief Financial Officer, briefed the Board and answered questions regarding aligning NTTA's write-off policy with industry best practices, as well as cooperative procurement agreements with member counties and others. Mr. Porter also discussed the recommendation given by the Alvarez & Marsal study regarding adjustment of ZipCash video toll premium.

C. Innovative transportation solutions

1. Project updates

Elizabeth Mow, Assistant Executive Director of Infrastructure, gave a brief project overview of SH 360.

Kim Jackson, Senior Director of Public Affairs, briefed the Board on NTTA's Roadway Naming policy discussed SH 360 naming.

D. Customer driven organization

1. Operations and collections planning

James Hofmann, Assistant Executive Director of Operations, briefed the Board on the hard case recall program (including a timeline for the "soft" phase-out program), upcoming toll system enhancements, and direct carrier billing as a ZipCash payment option. Mr. Hofmann also discussed the recommendation given by the Alvarez & Marsal study regarding the modification of CSC hours of operation to improve service levels.

6. EXECUTIVE SESSION – Pursuant to chapter 551, subchapter D, Texas Government Code:

Chairman Barr called the Board into Executive Session at 1:56 p.m. and reconvened the meeting into open session at 3:07 p.m.

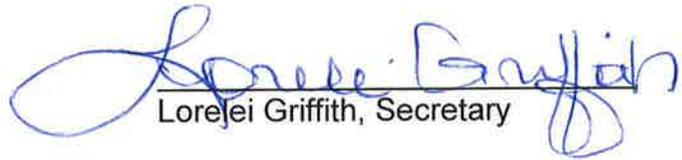
No final action, decision or vote with regard to any matter was taken during the Executive Session.

7. Adjournment

The meeting adjourned at 3:08 p.m.



Kenneth Barr, Chairman



Lorelei Griffith, Secretary