**AGENDA**
**NORTH TEXAS TOLLWAY AUTHORITY**
**CUSTOMER SERVICE, PROJECTS, AND OPERATIONS COMMITTEE MEETING**
**BOARD ROOM, SUITE 200**
**5900 WEST PLANO PARKWAY**
**PLANO, TEXAS 75093**
**JUNE 2, 2016**
**10:45 AM**

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

1. Call to order and establishment of quorum

2. Public comments not related to specific agenda items

3. Comments and announcements from the Chairman and Board Members

4. Approval of the minutes from the May 5, 2016 Customer Service, Projects, and Operations Committee meeting

**ACTION ITEMS**

5. Request to advertise the following:

    A. Construction for Dallas North Tollway roadway improvements from Harvest Hill Road to IH 35E
    B. Construction management services for Dallas North Tollway roadway improvements (from Harvest Hill Road to IH 35E

6. Contract award for the following:

    A. A three-year contract with Unicare Building Maintenance, Inc. for Gleneagles Janitorial Services, in an amount not to exceed $630,777.96

**BRIEFING ITEMS**

7. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:

    A. Section 551.071, to receive advice from legal counsel about pending or contemplated litigation and/or settlement offers or other legal matters regarding:

        1. Personnel policy discussion

8. Adjournment

**NOTES**

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at 214-224-2079 or Relay Texas at 1-800-735-2989; by e-mail at ADA@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Section 366.262 of the Texas Transportation Code.