

AGENDA
NORTH TEXAS TOLLWAY AUTHORITY
CUSTOMER SERVICE, PROJECTS AND OPERATIONS COMMITTEE MEETING
BOARD ROOM, SUITE 200
5900 WEST PLANO PARKWAY
PLANO, TEXAS 75093
APRIL 2, 2015
10:00 AM

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

1. Call to order and establishment of quorum
2. Public comments not related to specific agenda items
3. Approval of the minutes from the February 5, 2015 Customer Service, Projects and Operations Committee meeting
4. Approval of contracts related to the Dallas North Tollway Improvement Projects, from President George Bush Turnpike to Sam Rayburn Tollway:
 - A. Interlocal Agreement with the City of Plano
 - B. Construction contract with Austin Bridge & Road, L.P., for the Dallas North Tollway improvements from President George Bush Turnpike to Parker Road, in an amount not to exceed \$56,377,373.45
 - C. Construction contract with Munilla Construction Management, LLC dba MCM, for the Dallas North Tollway improvements from Parker Road to Sam Rayburn Tollway, in an amount not to exceed \$79,283,500.00
 - D. Construction contract with Future Telecom, LLC, for fiber relocation for the Dallas North Tollway improvement projects from President George Bush Turnpike to Sam Rayburn Tollway, in an amount not to exceed \$774,850.39
 - E. Construction management services contract with Huitt-Zollars Inc., for the Dallas North Tollway improvements from President George Bush Turnpike to Parker Road, in an amount not to exceed \$5,659,906.00

- F. Construction management services contract with Parsons Brinkerhoff, for the Dallas North Tollway improvements from Parker Road to Sam Rayburn Tollway, in an amount not to exceed \$6,457,679.00
 - G. Construction materials testing contract with Amec Foster Wheeler, for the Dallas North Tollway improvements from President George Bush Turnpike to Parker Road, in an amount not to exceed \$1,525,550.00
 - H. Construction materials testing contract with Team Consultants, Inc., for the Dallas North Tollway improvements from Parker Road to Sam Rayburn Tollway, in an amount not to exceed \$1,581,244.00
 - I. Proposed regulatory construction speed limit for the Dallas North Tollway improvement projects from President George Bush Turnpike to Sam Rayburn Tollway
5. Approval of contracts for the Main Lane Plaza 7 (at President George Bush Turnpike and Coit Road) Command Center:
- A. Construction contract with Schmoltdt Construction Inc., for MLP-7 Command Center renovation, in an amount not to exceed \$1,186,368.69
 - B. Contract with Audio Fidelity Communications Corporations dba Whitlock, for the MLP-7 Command Center video wall, in an amount not to exceed \$1,058,000.00
6. Approval of a contract extension with Southwest Credit, LLC, for third-party collections, in an amount not to exceed \$1,000,000.00
7. Approval of a contract extension with Questmark Information Management, Inc., for printing services, in an amount not to exceed \$1,200,000.00
8. Update on the Customer Experience and Collections program
9. Approval of an agreement with Electronic Transaction Consultants Corporation, pertaining to software upgrade project
10. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:
- A. Section 551.071, to receive advice from legal counsel about pending or contemplated litigation and/or settlement offers or other legal matters regarding:

1. Approval of an agreement with Electronic Transaction Consultants Corporation, pertaining to software upgrade project

11. Adjournment

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at 214-224-2079 or Relay Texas at 1-800-735-2989; by e-mail at ADA@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas, 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Section 366.262 of the Texas Transportation Code.