

NORTH TEXAS TOLLWAY AUTHORITY
Customer Service, Projects and Operations Committee Meeting Minutes
October 2, 2014

A public notice of this meeting containing all items was filed in the Office of the Secretary of State as required by Chapter 551 of the Texas Government Code, referred to as "The Open Meetings Act."

Minutes of the Customer Service, Projects and Operations Committee meeting held at the North Texas Tollway Authority, 5900 West Plano Parkway, Plano, Texas, on October 2, 2014 at 10:00 a.m.

CALL TO ORDER

Committee Chairman Nowels called the meeting to order at 10:00 a.m.

1. ESTABLISHMENT OF QUORUM

Committee Chairman Nowels established a quorum by calling the roll. The following committee members were in attendance:

Michael Nowels	Committee Chairman
Jane Willard	Member
Mojoy Haddad	Member
Matrice Ellis-Kirk	Member

Chairman Barr, Directors Elliott and Kloepper were also in attendance.

NTTA employees attending the Committee meeting were: Gerry Carrigan, CEO/Executive Director; Lorelei Griffith, Secretary; Karen Madison Ponds, Assistant Secretary; Horatio Porter, CFO/Treasurer; Dana Gibson-Boone, Director of Cash and Debt Management/Assistant Treasurer; Tom Bamonte, General Counsel; Elizabeth Mow, Assistant Executive Director of Infrastructure; James Hofmann, Assistant Executive Director of Operations; Kim Tolbert, Chief Strategic Officer; Magdalena Brady, Director of Internal Audit; Eric Hemphill, Director of Maintenance; John Bannerman, Director of Customer Service; Kim Jackson, Director of Public Affairs; Craig Lockett, Director of Human Resources; Anthony Coleman, Director of Business Diversity; Carrie Rogers, Director of Government Affairs; Pete Havel, Director of Legislative Affairs; Brian Reich, Controller; Robert Rangel, Director of Financial Planning and Analysis; Gio Rodriguez, Director of Collections and Toll Enforcement; Sabu Stephen, Director of Information Technology

Also present at the meeting representing the Authority were Frank Stevenson, Locke Lord LLC, Board Counsel; Greg Schaecher, McCall Parkhurst & Horton, Bond Counsel to the Authority; Keith Jackson, Atkins North America, Inc., General Engineering Consultant to the Authority; Stephanie Halliday, HNTB, Project Management Consultant to the Authority; Michael Copeland, CDM Smith Associates, Traffic & Revenue Consultant to the Authority; Bill Mahomes, Mahomes Bolden, PC, Bond Counsel to the Authority and Sam Bohluli, C&M Associates, Inc., Traffic & Revenue Consultant to the Authority

2. Public Comments

There were no comments.

3. Approval of the minutes from the September 4, 2014 Customer Service, Projects and Operations Committee meeting

Director Ellis-Kirk made a motion to approve the minutes of the September 4, 2014 Customer Service, Projects and Operations Committee meeting. Director Willard seconded the motion and it was approved unanimously. (Resolution No. 14-100)

4. Advanced Funding Agreement with the Texas Department of Transportation for President George Bush Turnpike Eastern Extension Section 32 utility relocation

Elizabeth Mow, Assistant Executive Director of Infrastructure, presented information on the Advanced Funding Agreement with the Texas Department of Transportation for President George Bush Turnpike Eastern Extension Section 32 utility relocation. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the agreement and to forward for Board action at the October 15, 2014 Board Meeting.

5. Design engineering services contract with Burns & McDonnell Engineering, Inc., for a two-lane roadway in Denton County from the Grayson County line to FM 428 suitable for use as a possible future Dallas North Tollway Phase 4B southbound frontage road, in an amount not to exceed \$1,473,549.00

Elizabeth Mow, Assistant Executive Director of Infrastructure, presented information on the Design Engineering Services contract with Burns & McDonnell Engineering, Inc., for a two-lane roadway in Denton County from the Grayson County line to FM 428 suitable for use as a possible future Dallas North Tollway Phase 4B southbound frontage road, in an amount not to exceed \$1,473,549.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and to forward for Board action at the October 15, 2014 Board Meeting.

6. 2014 Annual Inspection Report issued by NTTA's General Engineering Consultant, Atkins North America, Inc.

Keith Jackson, Project Manager, General Engineering Consultant, presented information on the 2014 Annual Inspection Report issued by NTTA's General Engineering Consultant, Atkins North America, Inc. This was an informational briefing item only and no Committee action was needed.

7. Amendment of Interlocal Agreement with the Texas Department of Transportation for each party's use of the other party's fiber optic cable and related infrastructure

James Hofmann, Assistant Executive Director of Operations, presented information on an amendment of the Interlocal Agreement with the Texas Department of Transportation for each party's use of the other party's fiber optic cable and related infrastructure. The Customer Service, Projects, and Operations Committee supported

the staff recommendation to approve the amendment and to forward for Board action at the October 15, 2014 Board Meeting.

8. Purchase of Cisco network equipment from Netsync Network Solutions, Inc., to replace President George Bush Turnpike network switches, in the amount of \$403,055.70

James Hofmann, Assistant Executive Director of Operations, presented information on the purchase of Cisco network equipment from Netsync Network Solutions, Inc., to replace President George Bush Turnpike network switches, in the amount of \$403,055.70. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the purchase and to forward for Board action at the October 15, 2014 Board Meeting.

9. Five-year contract with TransCore, LP, for toll and intelligent transportation systems equipment maintenance on the Chisholm Trail Parkway in the amount of \$4,323,257.40

James Hofmann, Assistant Executive Director of Operations, presented information on a five-year contract with TransCore, LP, for toll and intelligent transportation systems equipment maintenance on the Chisholm Trail Parkway in the amount of \$4,323,257.40. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and to forward for Board action at the October 15, 2014 Board Meeting.

10. Contract amendment and six-month contract extension with Southwest Credit Systems, L.P., for collection services in an amount not to exceed \$2,200,000.00

Item 10 was pulled from the agenda. No Committee action taken.

11. One-year contract renewal with Tamer Partners Corporation for customer-driven management survey software and support services in the amount of \$108,000.00

John Bannerman, Director of Customer Service, presented information a one-year contract renewal with Tamer Partners Corporation for customer-driven management survey software and support services in the amount of \$108,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and to forward for Board action at the October 15, 2014 Board Meeting.

12. Sixty-six-month lease to HNTB Corporation for space in Gleneagles 5910 building in the amount of \$2,473,858.00

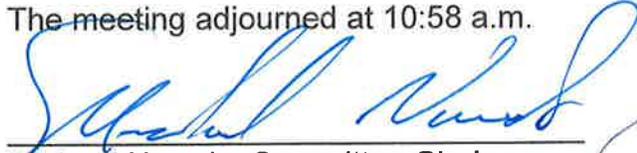
Eric Hemphill, Director of Maintenance, presented information a sixty-six-month lease to HNTB Corporation for space in Gleneagles 5910 building in the amount of \$2,473,858.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the lease and to forward for Board action at the October 15, 2014 Board Meeting.

13. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:

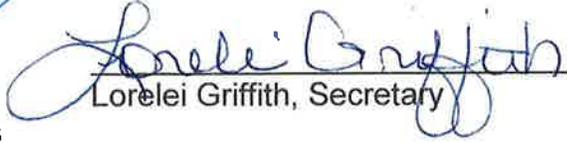
There was no Executive Session held.

Adjournment

The meeting adjourned at 10:58 a.m.



Michael Nowels, Committee Chairman
Customer Service, Projects & Operations
Committee



Lorelei Griffith, Secretary