

**AGENDA**  
**NORTH TEXAS TOLLWAY AUTHORITY**  
**CUSTOMER SERVICE, PROJECTS AND OPERATIONS COMMITTEE MEETING**  
**BOARD ROOM, SUITE 200**  
**5900 WEST PLANO PARKWAY**  
**PLANO, TEXAS 75093**  
**APRIL 3, 2014**  
**10:00 AM**

All agenda items may be discussed or acted upon by this committee of the North Texas Tollway Authority Board of Directors. Item numbers are assigned for ease of reference only and do not necessarily reflect the order of their consideration by the committee. The committee reserves the right to discuss any agenda item in executive session whenever legally justified under the Open Meetings Act and to act in open session on any agenda item discussed in executive session.

1. Call to order and establishment of quorum
2. General public comments not related to specific agenda items
3. Approval of the minutes from the December 5, 2013 Customer Service, Projects and Operations Committee meeting
4. A three-year contract with Petroleum Traders Corporation for the purchase and delivery of fuel
5. A contract with Total Highway Maintenance, LLC, for President George Bush Turnpike Western Extension main lanes striping from North Carrier Parkway to SH 183 in an amount of \$349,974.88
6. Approval of interim speed limits for the Chisholm Trail Parkway
7. A contract and work authorization with Brown and Gay Engineers, Inc., for design services of Dallas North Tollway improvements from IH 635 to President George Bush Turnpike, in an amount not to exceed \$1,240,155.00
8. Purchase of automatic vehicle identification readers from TransCore, L.P., in an amount of \$441,400.00
9. Purchase of Idris software licenses for Chisholm Trail Parkway, three years of software support for NTTA System and Special Projects System roadways, and user training from 3M Company in an amount of \$789,000.00
10. Briefing on payment and collections consulting, operations consulting, and collection agency procurements

11. EXECUTIVE SESSION – Pursuant to chapter 551, subchapter D, Texas Government Code
12. Adjournment

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at (214) 461-2000 or Relay Texas at 1-800-735-2989; by e-mail at [ADA@ntta.org](mailto:ADA@ntta.org); or in person at 5900 W. Plano Parkway, Plano, Texas, 75093. Additional information about the NTTA is available on the NTTA website at [www.ntta.org](http://www.ntta.org).

Board members may participate in this meeting via telephone conference call in accordance with Section 366.262 of the Texas Transportation Code.