

NORTH TEXAS TOLLWAY AUTHORITY
Customer Service, Projects and Operations Committee Meeting Minutes
December 6, 2012

A public notice of this meeting containing all items was filed in the Office of the Secretary of State as required by Chapter 551 of the Texas Government Code, referred to as "The Open Meetings Act."

Minutes of the Customer Service, Projects and Operations Committee meeting held at the North Texas Tollway Authority, 5900 West Plano Parkway, Plano, Texas, on December 6, 2012 at 10:00 a.m.

CALL TO ORDER

Committee Chairman Nowels called the meeting to order at 10:22 a.m.

1. ESTABLISHMENT OF QUORUM

Committee Chairman Nowels established a quorum by calling the roll. The following committee members were in attendance:

Michael Nowels	Committee Chairman
Jane Willard	Member
*Matrice Ellis-Kirk	Member

* Director Ellis-Kirk participated telephonically

Chairman Barr, Vice Chairman Moore and Directors Elliott, Denison and Quesada were also in attendance.

NTTA employees attending the Committee meeting were: Gerry Carrigan, Executive Director; John Carreker, Deputy Executive Director, Tom Bamonte, General Counsel; Ruby Franklin, Secretary; Lorelei Griffith, Assistant Secretary; Janice Davis, Chief Financial Officer/Treasurer; Dana Boone, Director of Cash and Debt Management/Assistant Treasurer; Clayton Howe, Assistant Executive Director of Operations; Kim Tolbert, Assistant Executive Director of Administrative Services; Ray Zies, Controller; Magdalena Kovats, Director of Internal Audit; Eric Hemphill, Director of Maintenance; John Bannerman, Director of Customer Service; Anthony Coleman, Director of Business Diversity; Kim Jackson, Director of Communications; Felix Alvarez, Director of Procurement Services; Dave Pounds, Director of Information Technology; Marty Lege, Director of System Incident Management; Carrie Rogers, Director of Government Affairs and Nina Arias, Director of Human Resources .

Also present at the meeting representing the Authority were Frank Stevenson, Locke Lord LLC, Board Counsel; Greg Schaecher, McCall Parkhurst & Horton, Bond Counsel to the Authority; Stephanie Halliday, HNTB, General Engineering Consultant to the

Authority; Michael Copeland, Wilbur Smith Associates, Traffic and Revenue Consultant to the Authority; Bill Mahomes, Mahomes Bolden, PC, Bond Counsel to the Authority.

2. Public Comments

There were no comments.

3. Approval of the minutes from the October 4, 2012 Customer Service, Projects and Operations Committee meeting

Director Ellis-Kirk made a motion to approve the minutes of the October 4, 2012 Customer Service, Projects and Operations Committee meeting. Director Willard seconded the motion and it was approved unanimously. (Resolution No. 12-168)

4. A three-year contract with iDiggApp, Inc., for tolling customer service mobile application in an amount not to exceed \$458,000.00

Dave Pounds, Director of Information Technology, presented a three-year contract with iDiggApp, Inc., for tolling customer service mobile application, in an amount not to exceed \$458,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and to forward for Board action at the December 19, 2012 Board Meeting.

5. A one-year contract with RFD & Associates for Intelligent Transportation Systems Program Management and Enterprise Project Delivery System support in an amount not to exceed \$1,500,000.00

Dave Pounds, Director of Information Technology, presented information on a one-year contract with RFD & Associates for Intelligent Transportation Systems Program Management and Enterprise Project Delivery System support, in an amount not to exceed \$1,500,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and to forward for Board action at the December 19, 2012 Board Meeting.

6. A 2013 Work Authorization with HDR Engineering Inc., for Corridor Management Services on President George Bush Turnpike Western Extension, in an amount not to exceed \$546,156.00

Elizabeth Mow, Assistant Executive Director of Infrastructure, presented on a 2013 Work Authorization with HDR Engineering Inc., for Corridor Management Services on President George Bush Turnpike Western Extension, in an amount not to exceed \$546,156.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the work authorization and contract, and to forward for Board action at the December 19, 2012 Board Meeting.

7. A 2013 Work Authorization with Jacobs Engineering Group Inc., for Corridor Management Services on Chisholm Trail Parkway in an amount not to exceed \$2,373,344.00

Elizabeth Mow, Assistant Executive Director of Infrastructure, presented a 2013 Work Authorization with Jacobs Engineering Group Inc., for Corridor Management Services on Chisholm Trail Parkway, in an amount not to exceed \$2,373,344.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the work authorization and contract, and to forward for Board action at the December 19, 2012 Board Meeting.

8. Approval of the General Engineering Consultant selection and authorization to negotiate the contract

Elizabeth Mow, Assistant Executive Director of Infrastructure, presented the General Engineering Consultant selection and authorization to negotiate the contract. The Customer Service, Projects, and Operations Committee supported the staff recommendation to select and authorize negotiation of the contract, and to forward for Board action at the December 19, 2012 Board Meeting.

9. A one-year purchase order with TransCore LP., for TollTag transponders in an amount not to exceed \$6,840,600.00

John Bannerman, Interim Director of Customer Services, presented a one-year purchase order with TransCore LP., for TollTag transponders in an amount not to exceed \$6,840,600.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the purchase order, and to forward for Board action at the December 19, 2012 Board Meeting.

10. Summary of Monthly Project Delivery Report relating to contracts, expenditures, budgets and status of the following NTTA turnpike projects

No updates presented.

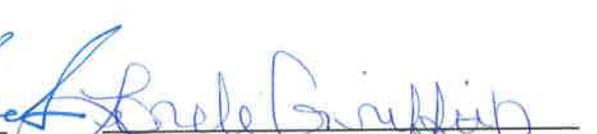
11. Executive Session

There were no items for Executive Session.

ADJOURNMENT

The meeting adjourned at 11:02 a.m.


Michael Nowels, Committee Chairman
Customer Service, Projects & Operations
Committee


Lorelei Griffith, Assistant Secretary