

NORTH TEXAS TOLLWAY AUTHORITY
Customer Service, Projects and Operations Committee Meeting Minutes
May 3, 2012

UA public notice of this meeting containing all items was filed in the Office of the Secretary of State as required by Chapter 551 of the Texas Government Code, referred to as "The Open Meetings Act."

Minutes of the Customer Service, Projects and Operations Committee meeting held at the North Texas Tollway Authority, 5900 West Plano Parkway, Plano, Texas, on May 3, 2012 at 10:00 a.m.

CALL TO ORDER

Committee Chairman Nowels called the meeting to order at 11:24 a.m.

1. ESTABLISHMENT OF QUORUM

Committee Chairman Nowels established a quorum by calling the roll. The following committee members were in attendance:

Michael Nowels	Committee Chairman
*William Moore	Member
*William D. Elliott	Member

Chairman Barr was also in attendance.

*Vice Chairman Moore and Director Elliott were appointed as Committee members by Chairman Barr in order to establish a quorum.

NTTA employees attending the Committee meeting were: Gerry Carrigan, Executive Director; Tom Bamonte, General Counsel; Lorelei Griffith, Assistant Secretary; Janice Davis, Chief Financial Officer/Treasurer; Elizabeth Mow, Interim Executive Director of Project Delivery; Clayton Howe, Assistant Executive Director of Operations; Kim Tolbert, Assistant Executive Director of Administrative Services; Ray Zies, Controller; Magdalena Kovats, Director of Internal Audit; Eric Hemphill, Interim Director of Maintenance; Anthony Coleman, Director of Business Diversity; Kim Jackson, Director of Communications; Felix Alvarez, Director of Procurement Services; Dave Pounds, Director of Information Technology; Marty Lege, Director of System Incident Management; Carrie Rogers, Director of Government Affairs and Nina Arias, Director of Human Resources .

Also present at the meeting representing the Authority were Frank Stevenson, Locke Lord, Board Counsel; Greg Schaecher, McCall Parkhurst & Horton, Bond Counsel to the Authority; Stephanie Halliday, HNTB, General Engineering Consultant to the

Authority; Michael Copeland, Wilbur Smith Associates, Traffic and Revenue Consultant to the Authority; Bill Mahomes, Mahomes Bolden, PC, Bond Counsel to the Authority.

2. Public Comments

There were no comments.

3. Approval of the minutes from the April 5, 2012 Customer Service, Projects and Operations Committee meeting

Committee Chairman Nowels made a motion to approve the minutes of the April 5, 2012 Customer Service, Projects and Operations Committee meeting. Vice Chairman Moore seconded the motion and it was approved unanimously. (Resolution No. 12-71)

4. Connected vehicle technology presentation

Cade Jobe, NTTA Legal Intern/SMU Law School, presented his thesis research study on NTTA implications and opportunities associated with Connected Vehicle Technology. This was an informational briefing item only and no Committee action was needed.

5. Network upgrade and procurement of required hardware from AT&T through cooperative purchase agreement in an amount not to exceed \$404,880.00

Dave Pounds, Director of Information Technology, presented a network upgrade and procurement of required hardware from AT&T through cooperative purchase agreement in an amount not to exceed \$404,880.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the network upgrade and procurement, and forward for Board action at the May 16, 2012 Board Meeting.

6. Voice over internet protocol (VOIP) upgrade and procurement of required hardware from AT&T through cooperative purchase agreement in an amount not to exceed \$247,342.00, and services from Insight through cooperative purchase agreement in an amount not to exceed \$177,000.00

Dave Pounds, Director of Information Technology, presented a Voice over Internet Protocol (VOIP) upgrade and procurement of required hardware from AT&T through cooperative purchase agreement in an amount not to exceed \$247,342.00, and services from Insight through cooperative purchase agreement in an amount not to exceed \$177,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the VOIP upgrade and procurement, and forward for Board action at the May 16, 2012 Board Meeting.

7. Renewal of the Oracle Unlimited License Agreement for one year and approval of annual maintenance payment in an amount not to exceed \$2,587,722.00 for licensing and maintenance

Dave Pounds, Director of Information Technology, presented a renewal of the Oracle Unlimited License Agreement for one year and approval of annual maintenance payment in an amount not to exceed \$2,587,722.00 for licensing and maintenance. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the renewal agreement and annual maintenance payment, and forward for Board action at the May 16, 2012 Board Meeting.

8. Results and recommendations of the speed study for the President George Bush Turnpike Eastern Extension

Eric Hemphill, Interim Director of Maintenance, presented the results and recommendations of the speed study for the President George Bush Turnpike Eastern Extension. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the results and recommendations of the speed study, and forward for Board action at the May 16, 2012 Board Meeting.

9. Maintenance Management Consultant contract with VRX Inc.

Eric Hemphill, Interim Director of Maintenance, presented a Maintenance Management Consultant contract with VRX Inc. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and forward for Board action at the May 16, 2012 Board Meeting.

10. Contract change order with Prairie Link Constructors, LLC, to modify the Union Pacific Railroad Development Work for the President George Bush Turnpike Western Extension Phase 4, in an amount not to exceed \$6,261,392.72

Elizabeth Mow, Interim Assistant Executive Director of Project Delivery, presented a contract change order with Prairie Link Constructors, LLC, to modify the Union Pacific Railroad Development Work for the President George Bush Turnpike Western Extension Phase 4, in an amount not to exceed \$6,261,392.72. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract change order and forward for Board action at the May 16, 2012 Board Meeting

11. Work authorization with Michael Baker Jr., Inc., for design section engineering services on S.M. Wright Phase 1 portion of Trinity Parkway Section 5, in an amount not to exceed \$4,000,000.00

Elizabeth Mow, Interim Assistant Executive Director of Project Delivery, presented a work authorization with Michael Baker Jr., Inc., for design section engineering services on S.M. Wright Phase 1 portion of Trinity Parkway Section 5, in an amount not to exceed \$4,000,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the work authorization and forward for Board action at the May 16, 2012 Board Meeting

12. Change order with Webber, LLC, for drainage Line 7 modifications on Chisholm Trail Parkway Section 2, in an amount not to exceed \$1,670,000.00

Elizabeth Mow, Interim Assistant Executive Director of Project Delivery, presented a change order with Webber, LLC, for drainage Line 7 modifications on Chisholm Trail Parkway Section 2, in an amount not to exceed \$1,670,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the change order and forward for Board action at the May 16, 2012 Board Meeting

13. RITE System Projects Update

This item was presented at the F&A committee meeting previous to this meeting.

14. Summary of Monthly Project Delivery Report relating to contracts, expenditures, budgets and status of the following NTTA turnpike projects

No updates presented.

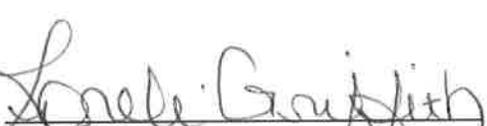
15. Executive Session

There were no items for Executive Session.

ADJOURNMENT

The meeting adjourned at 12:27 p.m.


Michael Nowels, Committee Chairman
Customer Service, Projects & Operations
Committee


Lorelei Griffith, Assistant Secretary