

AGENDA
NORTH TEXAS TOLLWAY AUTHORITY
CUSTOMER SERVICE, PROJECTS AND OPERATIONS COMMITTEE
BOARD ROOM, SUITE 200
5900 WEST PLANO PARKWAY
PLANO, TEXAS 75093
APRIL 4, 2013
9:00 AM

All agenda items may be discussed or acted upon by this committee of the North Texas Tollway Authority Board of Directors. Item numbers are assigned for ease of reference only and do not necessarily reflect the order of their consideration by the committee. The committee reserves the right to discuss any agenda item in executive session whenever legally justified under the Open Meetings Act and to act in open session on any agenda item discussed in executive session.

1. Call to order and establishment of quorum
2. General public comments not related to specific agenda items
3. Approval of the minutes from the March 7, 2013 Customer Service, Projects and Operations Committee meeting
4. Two-year renewal with RFD & Associates for the Oracle Unlimited License Agreement in an amount not to exceed \$4,693,420.00 for software and hardware and \$4,960,907.68 for maintenance and support
5. Five-year contract with eVerge Group, LLC for PeopleSoft consulting services in an amount not to exceed \$1,603,800.00
6. Briefing on SH 161 TxDOT pilot project
7. Summary of Monthly Project Delivery Report relating to contracts, expenditures, budgets and status of the following NTTA turnpike projects and potential projects
 - A. Dallas North Tollway
 - B. President George Bush Turnpike
 - C. Lewisville Lake Toll Bridge
 - D. President George Bush Turnpike – Eastern Extension
 - E. President George Bush Turnpike – Western Extension
 - F. Chisholm Trail Parkway
 - G. Sam Rayburn Tollway
 - H. Mountain Creek Lake Bridge
 - I. Addison Airport Toll Tunnel
 - J. SH 190 East Branch
 - K. SH 170

- L. SH 360
 - M. Trinity Parkway
8. EXECUTIVE SESSION – Pursuant to chapter 551, subchapter D, Texas Government Code
 9. Discussion of possible future agenda items
 10. Adjournment

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, NTTA Directors that are not Committee members will not vote on any Committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at (214) 461-2000 or Relay Texas at 1-800-735-2989; by e-mail at ADA@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas, 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Section 366.262 of the Texas Transportation Code.