

NORTH TEXAS TOLLWAY AUTHORITY
Customer Service, Projects and Operations Committee Meeting Minutes
December 1, 2011

A public notice of this meeting containing all items was filed in the Office of the Secretary of State as required by Chapter 551 of the Texas Government Code, referred to as "The Open Meetings Act."

Minutes of the Customer Service, Projects and Operations Committee meeting held at the North Texas Tollway Authority, 5900 West Plano Parkway, Plano, Texas, on December 1, 2011 at 10:30 a.m.

CALL TO ORDER

Committee Chairman Nowels called the meeting to order at 11:35 a.m.

1. ESTABLISHMENT OF QUORUM

Committee Chairman Nowels established a quorum by calling the roll. The following committee members were in attendance:

Michael Nowels
Robert Shepard

Committee Chairman
Member

Chairman Barr, Vice Chairman Moore and Directors Vandergriff and Quesada were also in attendance.

NTTA employees attending the Committee meeting were: Gerry Carrigan, Interim Executive Director; Ruby Franklin, Secretary; Lorelei Griffith, Assistant Secretary; Janice Davis, Chief Financial Officer/Treasurer; Dana Gibson-Boone, Assistant Treasurer; Tom Bamonte, General Counsel; Clayton Howe, Assistant Executive Director of Operations; Kim Tolbert, Assistant Executive Director of Administrative Services; Elizabeth Mow, Interim Assistant Executive Director of Project Delivery; Ray Zies, Controller; Magdalena Kovats, Director of Internal Audit; Eric Hemphill, Interim Director of Maintenance; Kiven Williams, Director of Customer Service Center; Anthony Coleman, Director of Business Diversity; Kim Jackson, Director of Communications; Carrie Rogers, Director of Government Affairs; Dave Pounds, Director of Information Technology; Marty Lege, Director of System Incident Management .

Also present at the meeting representing the Authority were Frank Stevenson, Locke Lord, Board Counsel; Greg Schaecher, McCall Parkhurst & Horton, Bond Counsel to the Authority; Stephanie Halliday, HNTB, General Engineering Consultant to the Authority; Michael Copeland, Wilbur Smith Associates, Traffic and Revenue Consultant to the Authority.

2. Public Comments

There were no comments.

3. Resolution approving the minutes from the November 7, 2011 Customer Service, Projects and Operations Committee meeting

Director Shepard made a motion to approve the minutes of the November 7, 2011 Customer Service, Projects and Operations Committee meeting. Committee Chairman Nowels seconded the motion and it was approved unanimously. (Resolution No. 11-186)

4. Briefing on the recommended speed zone for the Sam Rayburn Tollway Segment IV

Eric Hemphill, Interim Director of Maintenance, presented the recommended speed zone for the Sam Rayburn Tollway Segment IV. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the speed zone and forward for Board action at the December 21, 2011 Board Meeting.

5. Briefing on a contract with Striping Technology, L.P. for the PGBT main lane and ramp restriping project in an amount not to exceed \$345,730.90

Eric Hemphill, Interim Director of Maintenance, presented a contract with Striping Technology, L.P. for the PGBT main lane and ramp restriping project in an amount not to exceed \$345,730.90. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract and forward for Board action at the December 21, 2011 Board Meeting.

6. Briefing on a contract change order with Prairie Link Constructors, LLC, for the incorporation of "President George Bush Turnpike" text and plaque on roadway signs for the PGBT-WE Phase 4, in an amount not to exceed \$465,026.50

Elizabeth Mow, Interim Assistant Executive Director of Project Delivery, presented a contract change order with Prairie Link Constructors, LLC, for the incorporation of "President George Bush Turnpike" text and plaque on roadway signs for the PGBT-WE Phase 4, in an amount not to exceed \$465,026.50. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract change order and forward for Board action at the December 21, 2011 Board Meeting.

7. Briefing on a work authorization with Jacobs Engineering Group, Inc. for corridor management services on Chisholm Trail Parkway in 2012, in an amount not to exceed \$2,335,800.00

Elizabeth Mow, Interim Assistant Executive Director of Project Delivery, presented a work authorization with Jacobs Engineering Group, Inc. for corridor management services on Chisholm Trail Parkway in 2012, in an amount not to exceed \$2,335,800.00. The Customer Service, Projects, and Operations Committee supported the staff

recommendation to approve the work authorization and forward for Board action at the December 21, 2011 Board Meeting.

8. Briefing on a work authorization with HDR Engineering, Inc. for corridor management services on President George Bush Turnpike Western Extension in 2012, in an amount not to exceed \$1,423,100.00

Elizabeth Mow, Interim Assistant Executive Director of Project Delivery, presented a work authorization with HDR Engineering, Inc. for corridor management services on President George Bush Turnpike Western Extension in 2012, in an amount not to exceed \$1,423,100. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the work authorization and forward for Board action at the December 21, 2011 Board Meeting.

9. Briefing on a 2-year contract with the Department of Public Safety, in an amount not to exceed \$7,772,486.00

Marty Lege, director of System and Incident Management, presented a 2-year contract with the Department of Public Safety, in an amount not to exceed \$7,772,486.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the 2-year contract and forward for Board action at the December 21, 2011 Board Meeting.

10. Briefing on the Oracle PeopleSoft annual maintenance renewal for 2012, in an amount not to exceed \$358,888.57

Dave Pounds, director of Information Technology, presented the Oracle PeopleSoft annual maintenance renewal for 2012, in an amount not to exceed \$358,888.57. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the maintenance renewal and forward for Board action at the December 21, 2011 Board Meeting.

11. Briefing on a contract with GO IT Services for a renewal for 2012, in an amount not to exceed \$1,500,000.00

Dave Pounds, director of Information Technology, presented a contract with GO IT Services for a renewal for 2012, in an amount not to exceed \$1,500,000.00. The Customer Service, Projects, and Operations Committee supported the staff recommendation to approve the contract renewal and forward for Board action at the December 21, 2011 Board Meeting.

12. Briefing on a contract with EMC Corporation for the purchase of additional Storage Area Network (SAN) capacity, in an amount not to exceed \$2,450,000.00

Dave Pounds, director of Information Technology, presented a contract with EMC Corporation for the purchase of additional Storage Area Network (SAN) capacity, in an amount not to exceed \$2,450,000.00. The Customer Service, Projects, and Operations

Committee supported the staff recommendation to approve the contract and forward for Board action at the December 21, 2011 Board Meeting.

13. Briefing on the Revenue Assurance plan

Clayton Howe, assistant executive director of Operations, presented the Revenue Assurance plan. This was an informational briefing item only and no Committee action was needed.

14. Discussion of the County Review items

Gerry Carrigan, interim executive director, gave an update on the status of the County Review items. This was an informational briefing item only and no Committee action was needed.

15. Summary of Monthly Project Delivery Report relating to contracts, expenditures, budgets and status of the following NTTA turnpike projects

There was no update presented on this item.

16. Executive Session

An Executive Session was not held.

17. Considerations of items from Executive Session

N/A

ADJOURNMENT

The meeting adjourned at 12:51 p.m.



Michael Nowels, Committee Chairman
Customer Service, Projects & Operations
Committee



Lorelei Griffith, Assistant Secretary