MOVING AT THE SPEED OF LIFE

It was a big year, all right. In 2015, NTTA was making things happen: mobility, safety and expansion.

ANNUAL SUMMARY REPORT

2015

SETTING THE FUTURE IN MOTION

NTTA
NORTH TEXAS TOLLWAY AUTHORITY
HERE'S A QUICK SNAPSHOT OF 2015

• 33% increase in motorist assists
• Don't text and drive campaign launch
• New look for roadside safety services trucks

3.7 million TOLLTAGS
7.4 million unique customers
79.3% of transactions are paid with a TOLLTAG

MAINTENANCE & CAPACITY IMPROVEMENTS BEGIN

HIGHLY ENERGIZED, QUALIFIED & ENGAGED TEAM

CUSTOMER DRIVEN
FINANCIALLY SOUND & VIBRANT
INNOVATIVE TRANSPORTATION SOLUTIONS
RESPECTED LEADER & PARTNER IN THE REGION’S TRANSPORTATION NETWORK

FOCUS ON SAFETY

SFinANCIAL REPORT

NTTA Credit Ratings Increase:
Moody’s: A1
Standard & Poor’s: A

3.7 MILLION
TOLLTAGS
7.4 MILLION
UNIQUE
CUSTOMERS
79.3%
OF
TRANSACTIONS
ARE PAID
WITH A
TOLLTAG

Social Media by the Numbers

63% increase in Twitter followers
20% increase in Facebook likes

www.drivingnorthtexas.com
Summer Fun Starts Now on NTTA Roads | Driving North Texas

Visit page
7.4 million unique customers
97% of customers surveyed are satisfied with services provided
10 new specialty TollTag brand offerings
79.3% of transactions are paid with a TollTag
Tollperks launch: NTTA's TollTag loyalty program
Appointments made through online reservation system up 556%
$20 Starter TollTags represent 33% of all new TollTags distributed
Website launched to inform customers about major project improvements
1,100 MoneyGram locations provide customers more ZipCash payment locations
Regional billing and customer service provider for all TExpress/managed lanes

THE 2015 JERE W. THOMPSON JR. SCHOLARSHIP AWARD
Scholarship provides up to $2,000 per semester to an undergraduate student from a disadvantaged background pursuing a degree in civil engineering at a Texas university.

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The 2015 scholarship was awarded to Joana Jardon, from the University of Texas at Austin.

Lead players in central and southern United States toll interoperability
Significant involvement in national toll interoperability
Toll Enforcement Remedies program converted 20,240 violators into good-standing TollTag customers
Implemented collections program with two collection agencies
Enhanced digital messaging signs with improved travel times
All toll lanes upgraded to include front license plate cameras, improving ZipCash billing
On June 1, 2016, the Authority issued $987,790,000 of North Texas Tollway Authority System First Tier Revenue Refunding Bonds, Series 2016A for the purpose of (i) refunding all or a portion of North Texas Tollway Authority System First Tier Revenue Refunding Bonds, Series 2008A, 2008B, 2008K and 2009A and (ii) paying costs of issuance of the bonds. The Series 2016A Bonds mature on January 1, 2039.
POLICY in 2015

PROTECTING customer INFORMATION
Protects all TollTag and ZipCash customer's account information

A PATH to MEMBERSHIP
Process now in place for new counties to join NTTA

GOOD for the CUSTOMER
Payment period adjusted to allow for true monthly billing and opt-in invoices by email

WHERE THE RUBBER MEETS THE ROAD: CHARTS AND GRAPHS
Net Debt Service
$383,791,656
68.82%

Salaries and Benefits
$46,593,695
8.36%

Professional Fees
$43,183,180
7.74%

Repairs and Maintenance
$52,288,454
9.38%

Other Expenses
$31,792,939
5.70%

Interest Revenue
$7,606,661
1.17%

Toll Revenue
$617,488,044
94.92%

SPS Net Debt Service
$68,404,229
72.80%

SPS Salaries and Benefits
$9,727,323
10.35%

SPS Professional Fees
$2,938,276
3.13%

SPS Repairs and Maintenance
$6,644,500
7.07%

SPS Other Expenses
$6,251,549
6.65%

SPS Interest Revenue
$13,187
0.02%

Toll Revenue
$617,488,044
94.92%

NTTA System
Total Revenues $650,507,727

Special Projects System
Total Revenues $72,931,082

2015 REVENUE SOURCES

2015 EXPENSES

NTTA System
Total Expenses $557,649,924

Special Projects System
TOTAL EXPENSES $93,965,877

2015 NTTA ANNUAL SUMMARY REPORT

2015 NTTA ANNUAL SUMMARY REPORT
NTTA constructs, maintains and operates two systems – NTTA System and NTTA Special Projects System – creating a toll road network that spans 950 lane miles in five counties in one of the fastest growing regions of the country. The Special Projects System fiscal year begins in September and concludes the following August. The NTTA System fiscal year mirrors the calendar year. The results on this page reflect a full year of financial activity.

The Special Projects System is a separate enterprise fund. Bonds issued by the Special Projects System are secured and paid for from revenues of SPS and not NTTA System revenues.
2015 CAPACITY AND MAINTENANCE IMPROVEMENT PROJECTS

North Texas’ toll roads lead to a vibrant and prosperous region. Fueled by strong transportation infrastructure, the region has served as a catalyst for business growth and economic opportunity. A portion of this growth occurred along NTTA’s corridors. To help ease traffic due to the ongoing population boom, construction to widen areas of the Dallas North Tollway and the President George Bush Turnpike is presently underway.

Outreach with stakeholders, corridor businesses and neighboring communities continues to keep the region informed on project news and upcoming construction activity.

As part of its mission to partner in the region’s transportation network, NTTA collaborated with TxDOT, NCTCOG, Ellis, Johnson, and Tarrant counties, Arlington, Grand Prairie and Mansfield to start a highly anticipated project, State Highway 360 South, that will connect communities in Tarrant, Ellis and Johnson counties.

ALL PROJECTS ON SCHEDULE AND ON BUDGET.
FROM
CHAIRMAN
KENNETH
BARR

MOVING AT THE SPEED OF LIFE

North Texas has become the center of the economic universe, according to area leaders. And we are inclined to agree. People are moving here – and along NTTA toll roads – at record pace, and they are bringing their cars with them. Essential to keeping pace with this growth is reliable roads – and NTTA is enthusiastically embracing the challenge, serving as the nexus between community, business and recreation.

With a surge of national and international companies choosing to call the Metroplex home, NTTA embarked upon aggressive projects in 2015 to expand both the Dallas North Tollway and President George Bush Turnpike. Coupled with the 2014 opening of the Chisholm Trail Parkway in Johnson and Tarrant counties, NTTA is paving the way for people and prosperity across the region.

More than 7.4 million customers chose to drive with NTTA in 2015. Because safety goes hand-in-hand with quality, NTTA’s Roadside Safety Services employees provided free emergency roadside assistance to nearly 24,500 drivers and the team at the Safety Operations Center monitored the roadways to get drivers safely on their way. We are tremendously proud of our focus on safety and service, and we believe it sets us apart from the rest.

NTTA’s sound financial system plan continued delivering results in 2015. Over the past 12 months, NTTA strategically refinanced more than $2 billion in bonds resulting in substantial savings on our annual debt service and received credit ratings upgrades from Moody’s and Standard and Poor’s. NTTA remained focused on maintaining a robust financial system, which then helps to fill the transportation funding gap in North Texas.

Life moves quickly in North Texas, and NTTA continues to provide value through superior roadways so our customers can move at the speed of life.

Kenneth Barr, Chairman
Fort Worth/ Tarrant Appointee
NTTA BOARD of DIRECTORS

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Lewisville | Denton County Appointee

GEORGE (TEX) QUESADA
Dallas | Dallas County Appointee

JANE WILLARD
Celina | Collin County Appointee

Certifi cate of Achievement for Excellence in Financial Reporting for its Special Projects System and NTTA System 2014 Comprehensive Annual Report

Bond Buyer’s Southwest Deal of the Year for NTTA’s refunding of more than $2 billion in bonds in less than 12 months

Upgrade in Credit Ratings: A1 Rating for NTTA System (Moody’s) and A Rating for NTTA System (Standard & Poor’s)

CMAA North Texas - Project Achievement Award - Transportation Greater than $15 Million - Chisholm Trail Parkway

International Association of Business Communicators - Dallas Quill Awards - Chisholm Trail Parkway Launch Communications

International Association of Business Communicators - Dallas Quill Awards - Strategic Priorities Update Video

International Association of Business Communicators - Dallas Quill Awards - Toll Enforcement Remedies: Equity of Toll Payment

International Association of Business Communicators - Dallas Quill Awards - Biennial Survey Promotion to 6.5 Million Customers