AGENDA
NORTH TEXAS TOLLWAY AUTHORITY
CUSTOMER SERVICE, PROJECTS, AND OPERATIONS COMMITTEE MEETING
BOARD ROOM, SUITE 200
5900 WEST PLANO PARKWAY
PLANO, TEXAS 75093
NOVEMBER 5, 2026
10:00 AM

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

1. Call to order and establishment of quorum

2. Public comments not related to specific agenda items

3. Comments and announcements from the Committee and Board Members

4. Approval of the minutes from October 2026 Customer Service, Projects, and Operations Committee meeting

ACTION ITEMS

5. Request to advertise for the following:

    A. Construction services for Dallas North Tollway mainlane improvements from IH 635 to President George Bush Turnpike
    B. Construction services for President George Bush Turnpike sound wall repair at Frankford Road

6. Contract approval for the following:

    A. Construction services for President George Bush Turnpike pavement restriping from IH 35E to Belt Line Road and SH 183 to IH 20
    B. Construction services for systemwide raised pavement marker replacement

7. Approval of the following cooperative and other exempt procurements:

    A. High-performance server upgrade
    B. Fuel card services

8. Contract amendment for the following:

   A. Facility access management system

9. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:

10. Consideration of items (if any) from executive session

11. Adjourn

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify NTTA as far in advance as possible, but no less than two days in advance, so that appropriate arrangements can be made. Please send an email to boardsecretary@ntta.org or in person at 5900 W. Plano Parkway, Plano, Texas 75093. Additional information about NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Section 366.262 of the Texas Transportation Code. Pursuant to Texas Penal Code Sections 30.07 and 46.03(a)(14), the open carrying of handguns will not be allowed at this meeting.