

**We did it.
You said it.**

More than 50,000 NTTA customers dialed #999 to get roadside help in 2024. While we hope you don't ever need this free service, our Roadside Safety Services (RSS) are available 24/7/365, just call #999.

Here's what our customers are saying:

"This is a note of incredible thanks. My daughter's car stalled in the lane of traffic; she called me in a panic ... I had her call 911 immediately. They transferred her to your office. RSS quickly got a tow truck to pull her safely off the tollway. I know it seemed like an eternity to her, but your team arrived quickly and handled the situation better than I could have imagined. Kudos to the NTTA! You have our family's highest respect!!!"

"We experienced a blowout and found ourselves in a very dangerous situation on the tollway. RSS arrived quickly and immediately provided a sense of calm and safety. Throughout the interaction, he displayed an exceptional attitude ... his demeanor, work ethic, and commitment to public safety were evident in everything he did. Employees like him make a tremendous difference, not just in terms of assistance, but in the trust and appreciation the public feels toward NTTA ... we are incredibly grateful for his help. Kudos for going above and beyond."

"My car shut down on the tollway. I couldn't be more thankful for the kind, helpful people that helped me. [The RSS staff] interacted with my children and helped keep them calm. They were swift and very effective. I am very thankful for everything they did getting us to safety. Continue doing what you are doing! Thanks."

