

**AGENDA**  
**NORTH TEXAS TOLLWAY AUTHORITY**  
**CUSTOMER SERVICE, PROJECTS, AND OPERATIONS COMMITTEE MEETING**  
**BOARD ROOM, SUITE 200**  
**5900 WEST PLANO PARKWAY**  
**PLANO, TEXAS 75093**  
**NOVEMBER 7, 2024**  
**10:15 AM**

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

1. Call to order and establishment of quorum
2. Public comments not related to specific agenda items
3. Comments and announcements from the Committee and Board Members
4. Approval of the minutes from October 2024 Customer Service, Projects, and Operations Committee meeting

**ACTION ITEMS**

5. Request to advertise the following:
  - A. Payment processor services
  - B. Construction services for pavement restriping:
    1. Dallas North Tollway and Addison Airport Toll Tunnel
    2. Sam Rayburn Tollway from Dallas North Tollway to Medical Center Drive
  - C. Construction services for systemwide raised pavement marker replacement
6. Vendor selection for the following:
  - A. Asset management software solution
7. Contract approval for the following:
  - A. Deicing material
  - B. Workstation and peripheral replacement
  - C. Data center hardware replacement
  - D. Construction services for President George Bush Turnpike at Custer Road drainage improvements

- E. Construction services for President George Bush Turnpike ramp bridge rehabilitation
  - F. Construction services for systemwide pavement profiling
  - G. Design engineering services for Sam Rayburn Tollway continuous roadway lighting
8. Peer-to-peer interoperability agreement with Transportation Corridors Agencies
  9. EXECUTIVE SESSION – Pursuant to Chapter 551, Subchapter D, Texas Government Code:
  10. Adjourn

#### NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify NTTA as far in advance as possible, but no less than two days in advance, so that appropriate arrangements can be made. Please send an email to [boardsecretary@ntta.org](mailto:boardsecretary@ntta.org) or in person at 5900 W. Plano Parkway, Plano, Texas 75093. Additional information about NTTA is available on the NTTA website at [www.ntta.org](http://www.ntta.org).

Board members may participate in this meeting via telephone conference call in accordance with Texas Transportation Code Section 366.262. Pursuant to Texas Penal Code Section 30.07, the open carrying of handguns will not be allowed at this meeting.