



estimated Time of arrival

TOLLTAG A TO Z

1. ADDISON AIRPORT TOLL TUNNEL
2. BEST WAY TO DRIVE
3. CONVENIENT CASHLESS TOLLING
4. DALLAS NORTH TOLLWAY
5. ENVIRONMENTALLY FRIENDLY
6. FIRST ELECTRONIC TRANSPONDER
7. GET THERE QUICKER
8. HASSLE-FREE TRAVEL
9. INTEROPERABILITY WITH D/FW INTERNATIONAL & DALLAS LOVE FIELD AIRPORTS

NTTA ROADWAYS

- ✓ ADDISON AIRPORT TOLL TUNNEL
- ✓ DALLAS NORTH TOLLWAY
- ✓ LEWISVILLE LAKE TOLL BRIDGE
- ✓ MOUNTAIN CREEK LAKE BRIDGE
- ✓ PRESIDENT GEORGE BUSH TURNPIKE
- ✓ SAM RAYBURN TOLLWAY



What you can expect when you drive on NTTA roadways

- Quality, maintained roads
- Magnificent landscaping
- Free 24/7 roadside assistance
- Clean roads free of debris
- Get to your destinations faster
- Sense of safety
- NTTA to deliver all of the above...



no. 007 | Summer 2011 | North Texas Tollway Authority



Where to get a TollTag?

Regional TollTag Partners

Regional TollTag Partners are municipal offices, area grocery stores including select Albertsons, Kroger, and Tom Thumb, residential communities and select associates conveniently located throughout the Metroplex where you may open NEW credit card-backed TollTag accounts. For a complete list of Regional TollTag Partners, visit ntta.org.



Online at NTTA.org

A few clicks, a few days and you will receive your TollTag in the mail.

NTTA
NORTH TEXAS TOLLWAY AUTHORITY

Visit Us!

Visit us in person to receive friendly customer service Monday through Friday from 7 a.m. to 7 p.m., or Saturday from 9 a.m. to 5:30 p.m. at 5900 West Plano Parkway in Plano.

TollTags Pay Now. Save Money.

TollTag customers receive preferred toll rates.

A TollTag is an electronic transponder attached to a windshield and linked to a pre-paid account. Each time the TollTag passes through a toll lane, the toll is deducted from the account.

For added convenience, TollTag customers have the option of maintaining up to three TollTags per account at no additional charge.

ZipCash Drive Now. Pay Later.

ZipCash is NTTA's pay-by-invoice option. When a motorist without a TollTag drives through tolling points, high-speed cameras take digital images of the license plate, and the tolls are billed to the registered owner of the vehicle at a higher rate than the TollTag rate.

NOTICE to ZipCash customers:

As a ZipCash customer, you pay 50% more than TollTag customers to cover the higher costs of processing.

Prompt payment of ZipCash invoices ensures customers don't pay administrative or collection fees.

How to pay your tolls?

Manage Account
create an account

Roadway Assistance

- » Have a flat tire?
- » Run out of gas?
- » Have an accident?



NTTA's Roadway Customer Service is ready to assist customers and provide roadway service 24 hours a day, seven days a week. Your safety is our priority. Did we mention the service is at no cost to the driver? The contact information is located on the back of your TollTag.



Manage your account online

What can you manage online?

- » Contact information
- » Payment information
- » Vehicle information
- » Monthly statements
- » ZipCash payments
- » Receipts





Riding in a loaner or temporary vehicle?

Get a Zip-Pass. A Zip-Pass offers a consistent way to pay tolls accrued in a temporary vehicle. How to get a Zip-Pass? Call NTTA Customer Service at 972.818.NTTA (6882) and provide:

- » A beginning and end date for the temporary account
- » A debit/credit card number
- » Address and contact number
- » Make, model, year and color of vehicle
- » License plate number and state
- » Driver license number

The account can be opened for just \$5 per day with a minimum balance of \$20. If the account balance drops below \$10, the credit card on file will be re-billed \$20. Tolls accrued during the beginning and end dates are billed at the higher ZipCash rates. Any remaining funds will be refunded approximately 45 days after the end date. This benefit is unique to NTTA Zip-Pass accounts. Opt-in rental car programs do not offer refunds for unused money.

Account holders are not issued a TollTag, therefore Zip-Pass accounts are not interoperable with other Texas toll roads and cannot be used for parking and pass-through at Dallas Love Field Airport or Dallas/Fort Worth International Airport.

The Benefits of a TollTag

- » The lowest toll rates – ZipCash customers pay 50 percent higher rates
- » Easy payment on any toll road in Texas
- » Simple account management – Avoid monthly ZipCash bills by mail
- » Avoid potential administrative fees, and you can manage your account online
- » Convenient pass-through and parking at D/FW International Airport and Dallas Love Field Airport; discounted pass-through and terminal parking at D/FW International Airport*

**Valid for TollTag accounts secured by a credit card only*



How to contact us

www.NTTA.org

Customer Service 972-818-NTTA (6882)



NORTH TEXAS TOLLWAY AUTHORITY

Monday – Friday: 7:00 a.m. – 7:00 p.m.

Saturday: 9:00 a.m. – 5:30 p.m.

5900 W. Plano Parkway | Plano, Texas 75093