TOLLTAG A TO Z

2. BEST WAY TO DRIVE

1. ADDISON AIRPORT TOLL TUNNEL

4. DALLAS NORTH TOLLWAY

7. GET THERE QUICKER

8. HASSLE-FREE TRAVEL

FIELD AIRPORTS

3. CONVENIENT LASHLESS TOLLING

5. ENVIRONMENTALLY FRIENDLY

6. FIRST ELECTRONIC TRANSPONDER

9. INTEROPERABILITY WITH D/FW

INTERNATIONAL & DALLAS LOVE

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estimated Time of arrival



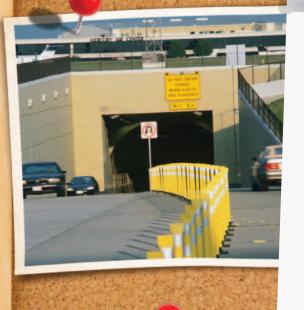
NTTA ROADWAYS

MADDISON AIRPORT TOLL TUNNEL

- M DALLAS NORTH TOLLWAY
- VLEWISVILLE LAKE TOLL BRIDGE
- MOUNTAIN CREEK LAKE BRIDGE
- PRESIDENT GEORGE BUSH TURNPIKE

SAM RAYBURN TOLLWAY







What you can expect when you drive on NTTA roadways

- Quality, maintained roads
- Magnificent landscaping
- Free 24/7 roadside assistance
- Clean roads free of debris
- Get to your destinations faster
- Sense of safety
- NTTA to deliver all of the above...

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no. 007 | Summer 2011 | North Texas Tollway Authority



Where to get a TollTag?

Regional **TollTag Partners**

replenish existing accounts Visit ntta.org to find a store near you. **Regional TollTag** Partners are municipal offices, area grocery stores including select Albertsons, Kroger, and Tom Thumb, residential communities and select associates conveniently located throughout the Metroplex where you may open NEW credit card-backed TollTag accounts. For a complete list of Regional TollTag Partners, visit ntta.org.



Online at NTTA.org

a pre-paid TollTag account, make ZipCash payments and

> A few clicks, a few days and you will receive your TollTag in the mail.



Visit Us!

Visit us in person to receive friendly customer service Monday through Friday from 7 a.m. to 7 p.m., or Saturday from 9 a.m. to 5:30 p.m. at 5900 West Plano Parkway in Plano.

ToliTags Pay Now. Save Money.

How to pay

your tolls?

A TollTag is an electronic transponder attached to a windshield and linked to a pre-paid account. Each time the TollTag passes through a

For added convenience, TollTag customers have the option of maintaining up to three TollTags per account at no additional charge.

ZipCash Drive Now, Pay Later.

ZipCash is NTTA's pay-by-invoice option. When a motorist without a TollTag

drives through tolling points, high-speed cameras take digital images of the times through tolling points, high-speed cameras take digital images of the license plate, and the tolls are billed to the registered owner of the vehicle at a NOTICE to ZipCash customers: As a ZipCash customer, you pay 50% more than Tol/Tag customers to cover

HE EASIEST WAY TO

NTTA

Prompt payment of ZipCash invoices ensures customers don't pay

Roadway Assistance

>> Have a flat tire?

- >>> Run out of gas?
- >> Have an accident?

NTTA's Roadway Customer Service is ready to assist customers and provide roadway service 24 hours a day, seven days a week. Your safety is our priority. Did we mention the service is at no cost to the driver? The contact information is located on the back of your TollTag.

Manage your account online What can you manage online?

Contact information

Manage Account create an account

- >> Payment information
- >> Vehicle information
- Monthly statements
- » ZipCash payments
- >> Receipts

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Riding in a loaner or temporary vehicle?

Get a Zip-Pass. A Zip-Pass offers a consistent way to pay tolls accrued in a temporary vehicle. How to get a Zip-Pass? Call NTTA Customer Service at 972.818.NTTA (6882) and provide:

- >> A beginning and end date for the temporary account
- >> A debit/credit card number

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- >> Address and contact number
- >> Make, model, year and color of vehicle
- >> License plate number and state
- >> Driver license number

The account can be opened for just \$5 per day with a minimum balance of \$20. If the account balance drops below \$10, the credit card on file will be re-billed \$20. Tolls accrued during the beginning and end dates are billed at the higher ZipCash rates. Any remaining funds will be refunded approximately 45 days after the end date. This benefit is unique to NTTA Zip-Pass accounts. Opt-in rental car programs do not offer refunds for unused money.

Account holders are not issued a TollTag, therefore Zip-Pass accounts are not interoperable with other Texas toll roads and cannot be used for parking and pass-through at Dallas Love Field Airport or Dallas/Fort Worth International Airport.

The Benefits of a TollTag

- The lowest toll rates ZipCash customers pay 50 percent higher rates
- >>> Easy payment on any toll road in Texas
- Simple account management Avoid monthly ZipCash bills by mail
- >> Avoid potential administrative fees, and you can manage your account online
- Convenient pass-through and parking at D/FW International Airport and Dallas Love Field Airport; discounted pass-through and terminal parking at D/FW International Airport*

*Valid for TollTag accounts secured by a credit card only







How to contact us

www.NTTA.org

Customer Service 972-818-NTTA (6882)



Monday – Friday: 7:00 a.m. – 7:00 p.m. Saturday: 9:00 a.m. – 5:30 p.m.

5900 W. Plano Parkway | Plano, Texas 75093