CANCELED

AGENDA

NORTH TEXAS TOLLWAY AUTHORITY

CUSTOMER SERVICE, PROJECTS, AND OPERATIONS COMMITTEE MEETING BOARD ROOM, SUITE 200

5900 WEST PLANO PARKWAY PLANO, TEXAS 75093 MARCH 18, 2020 10:30 AM

NOTE: Please note that commencement of this meeting may be delayed due to an ongoing meeting of the Finance, Audit, and Administration Committee.

All items included on this agenda, including those listed for executive session, if any, may be discussed and acted upon by this committee of the North Texas Tollway Authority Board of Directors. Agenda item numbers are assigned for ease of reference and do not necessarily reflect the order of their consideration by the committee. The committee may discuss any agenda item in executive session whenever legally justified under the Texas Open Meetings Act.

- 1. Call to order and establishment of quorum
- 2. Public comments not related to specific agenda items
- 3. Comments and announcements from the Committee Chairman and Board Members
- 4. Approval of the minutes from December 5, 2019 Customer Service, Projects, and Operations Committee meeting

ACTION ITEMS

- 5. Vendor selection for the following:
 - A. Design services for Dallas North Tollway fourth lane widening from Sam Rayburn Tollway to US 380
 - B. Construction management for Dallas North Tollway center barrier replacement from Harvest Hill Road to President George Bush Turnpike
- 6. Contract award for the following:
 - A. Addison Airport Toll Tunnel sump pump wiring system replacement
 - B. 2020 fleet purchase
 - C. President George Bush Turnpike frontage road restriping from SH 183 to
 - D. Lewisville Lake Toll Bridge east approach roadway rehabilitation
 - E. Agreement for adjustment of utility relocation services on the Dallas North Tollway with CoServ Electric
 - F. Program Management Consultant
 - G. Project Communications Consultant

- 7. Back Office System update and contract approvals:
 - A. ETC transition
 - B. ETC interoperability
 - C. Image review
- 8. EXECUTIVE SESSION Pursuant to Chapter 551, Subchapter D, Texas Government Code:
 - A. Section 551.071, to receive advice from legal counsel about pending or contemplated litigation and/or settlement offers or other legal matters regarding:
 - 1. Back Office System contracts
 - 2. Business Continuity
- 9. Adjourn

NOTES

A quorum of the Board of Directors may be present at this meeting for information-gathering purposes. However, Board members that are not committee members will not vote on any committee agenda items.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the NTTA as far in advance as possible, but no less than 2 days in advance, so that appropriate arrangements can be made. Contact Human Resources by telephone at 214-461-2079 or Relay Texas at 1-800-735-2989; by e-mail at ADA2@ntta.org; or in person at 5900 W. Plano Parkway, Plano, Texas 75093. Additional information about the NTTA is available on the NTTA website at www.ntta.org.

Board members may participate in this meeting via telephone conference call in accordance with Texas Transportation Code Section 366.262. Pursuant to Texas Penal Code Section 30.07, the open carrying of handguns will not be allowed at this meeting.