



NORTH TEXAS TOLLWAY AUTHORITY

5900 W. Plano Parkway, Plano, Texas 75093

Customer Contact:

972-818-NTTA (6882)

CustomerService@NTTA.org

www.NTTA.org

NTTA'S ZIP-PASS OPTION AVAILABLE FOR RENTAL CAR CUSTOMERS

Visitors Can Avoid Costly Rental Car Fees with Option

The NTTA wants to remind customers that a Zip-Pass account is available as a short-term method for visitors to pay for tolls in rental vehicles or personal vehicles. An NTTA Zip-Pass account allows motorists to avoid added fines, fees and opt-in costs charged by rental car companies and assures tolls are paid on time while driving a rental car or visiting Dallas/Fort Worth in a personal vehicle.

Although rental car companies have varying toll payment methods, NTTA's Zip-Pass offers a consistent way to pay tolls accumulated while driving a rental vehicle during a visit to Dallas/Fort Worth. Customers must call NTTA Customer Service at 972.818.NTTA (6882) and provide:

- A beginning and end date for the account
- A debit/credit card number
- Address and contact number
- Make, model, year and color of vehicle
- License plate number and state
- Driver license number

The account can be opened for just \$5 per day with a minimum balance of \$20. If the account balance drops below \$10, the credit card on file is re-billed \$20. Tolls accrued during the beginning and end dates are billed at the higher ZipCash rates. Any remaining funds will be refunded approximately 45 days after the end date. This benefit is unique to the NTTA Zip-Pass account, whereas opt-in rental car programs do not offer refunds for unused money.

Account holders are not issued a TollTag, therefore Zip-Pass accounts cannot be used for parking and pass through at Dallas Love Field Airport or DFW International Airport.

TollTag customers have other options when traveling in rental or loaner cars around town. Customers with sticker TollTags can temporarily add the rental car vehicles to their existing accounts, and the transactions will post to the account at a later date. A customer with a hardcase TollTag also may temporarily move the TollTag to a rental car AFTER they update the account with the rental vehicle's information. Then, the customer simply removes the vehicle from the account once the vehicle has been returned. Vehicles may be added or removed either online or by contacting the NTTA Customer Service Center at 972.818.NTTA (6882).

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