

Frequently Asked Questions about the Rate Increase at the Wycliff Toll Plaza

Why is it necessary to increase tolls at the Wycliff Plaza?

- The NTTA delayed increasing the tolls at the Wycliff Toll Plaza at the time of a rate increase in September 2007. Out of fairness to our customers, the decision was made to not change the rate until the South End construction was complete. Now that construction is complete, the rates are simply being brought in line with the rest of the system.
- The original September 2007 rate increase was to offset inflation cost and to maintain, repair and expand the current NTTA system.
- The board approved the rate increase in November 2006 as part of a new tolling policy.
- Rate increase will be effective October 1, 2008.

When will the new price go into effect?

- Toll increases will take effect on October 1, 2008.

Which toll roads will this increase apply to?

- The toll rate increase will be for the Wycliff Toll Plaza ONLY. Rates were not raised in September 2007 with the regularly scheduled toll rate increase.

How much is the increase?

- Tolls will increase for TollTag customers by a dime from \$.60 to \$.70 at Wycliff. Tolls for cash customers will increase from \$.75 to \$1.

Will there be toll booths at the new plaza?

- No, there are no toll booths at the Wycliff Plaza. Options for payment will remain either with a TollTag – at the discounted rate of .70 or through ZipCash at the higher rate of \$1. If you do not have a TollTag, continue to drive through the plaza and a photo of your license plate will be taken and an invoice for the amount of the tolls will be mailed to the registered owner of the vehicle. To set up a TollTag account, see “How do I get a TollTag?” at the end of the FAQs.

What are the tolls used for?

- The NTTA uses toll revenue to repay bonds, maintain existing roadways and fund projects including:
 1. Eastern Extension of the Bush Turnpike from SH 78 in Garland to IH-30 in Dallas
 2. Lewisville Lake Toll Bridge – a new east/west connection between the Dallas North Tollway and IH-35E

3. Southwest Parkway (SH 121 in Tarrant County – Altamesa to IH-30)
4. Trinity Parkway in downtown Dallas
5. Other potential toll roads that the Council Of Governments has asked the NTTA to consider

When was the last toll increase?

- Toll rates on the DNT and PGBT were increased on September, 29, 2007. The Wycliff Toll Plaza was not included in that rate increase out of fairness to our customers while the South End was under construction.

Why are we still paying tolls? Aren't the roads paid off yet?

- Tolls are collected in order to fund ongoing maintenance because we do not use gas tax revenue on any NTTA System operations.
- Even though the first segment of the Tollway was opened to traffic in 1968, subsequent Tollway extensions; the Addison Airport Toll Tunnel and the Bush Turnpike have all been financed based on the strength of the entire NTTA System of toll facilities. Additionally, improvements have been made over the years to the entire Tollway.
- The current construction and rehabilitation of the south end of the DNT is just one example. Even after the debt is retired, tolls will continue to be necessary to operate and maintain the system. In order for the NTTA to partner with local governments and the Texas Department of Transportation (TxDOT) to address regional mobility needs, the financial strength of the entire system will be necessary to provide new facilities in the region.

Why charge a toll when I'm paying gas taxes to build and maintain roads?

- No gas tax dollars are used to fund NTTA operations.

How will having a TollTag be an advantage for me?

- Having a TollTag will provide a greater value to you as a customer. Currently, the difference in the rates provides up to a 45% savings. Also, the benefit of having a TollTag means you never have to receive invoices in the mail or stop at a toll plaza again. Simply drive through any lane you choose, especially the Express TollTag lanes.
- You may also use your TollTag on any toll road in the state of Texas, and accounts secured with a credit card may also be used for parking at DFW International and Dallas Love Field airports.

How does the TollTag account work?

- Accounts are opened with a \$40 pre-paid balance when you submit your TollTag application. (Cash, Check or Credit Card). The \$40 balance is good for up to three TollTags, and there is no monthly fee. We simply

deduct the exact toll amount from your account each time your TollTag passes through an operating toll lane.

- NOTE: Charges from the airports will be billed directly to the credit card on file if they exceed the amount remaining in the TollTag account. TollTag users currently save 20 – 25% in toll fees by using the automated system – the saving jumps up to 40% with the new rate increase.

How do I get a TollTag?

- It's easy. Simply go online at www.ntta.org, or visit the TollTag Office at 12300 Inwood Road in Dallas or 5900 W. Plano Parkway in Plano.
- You may also obtain a TollTag at any of the following locations to open a TollTag account (credit card only.) See a complete list on our Web site. Simply go to www.ntta.org and navigate to Customer service/Site guide/Where to get TollTags.

Where can I get more information?

- Visit the NTTA Web site at www.ntta.org or call 972.818.NTTA (6882) for more information.